

DELTA HEALTH SYSTEMS WEBSITE

Access your healthcare information anytime from anywhere! Our **secure** website keeps your individual claims** data strictly **confidential** — no diagnosis or procedure information is ever displayed.

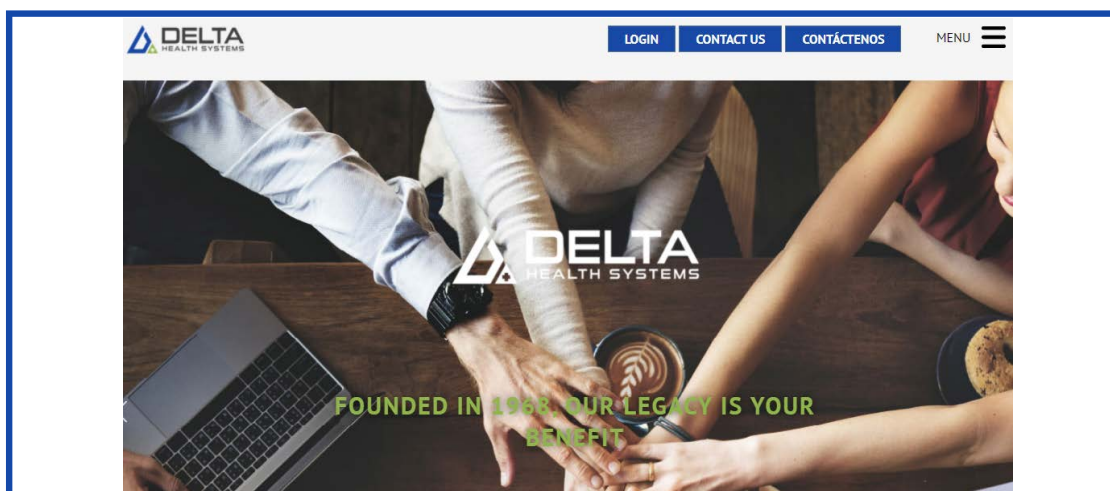
When you go to www.deltahealthsystems.com:

YOU CAN:

- **Check** the status of a claim*
- **Verify** eligibility
- **View** plan benefits
- **Order** an ID Card
- **Find** a provider
- **Contact** customer service

YOU CAN ALSO PRINT:

- Claim Forms
- Explanation of Benefits (EOB)
- Third Party Liability (TPL) Questionnaires*
- Workers' Compensation Questionnaires
- Coordination of Benefits (COB) Questionnaires*



***E-Sign and Submit Online:** Delta Health Systems may ask you to submit additional forms necessary to complete processing your claim. For claims denied due to Third Party Liability (TPL) or Coordination of Benefits (COB), you may use our e-Signature capability, to review, complete, and e-sign the required Third Party Liability (TPL) Questionnaire and/or a Coordination of Benefits (COB) Questionnaire quickly and securely **online**.

***Only claims administered by Delta Health Systems can be viewed on our website.*

WE DELIVER AS PROMISED



Visit www.deltahealthsystems.com for more information

DHS WEBSITE CONTINUED...

Easy Access Instructions

Go to www.deltahealthsystems.com.

Select **Login** and complete the required fields, **click Submit**, you will then be taken to the login screen.

 **Covered employees:** register as a "Member."

 **Covered dependents age 18 or older:** register as a "Dependent."

When you return to www.deltahealthsystems.com, select **Login** and enter your **User Name** and **Password**.

Important: Password and security answer are case sensitive.

Forgot your User ID or Password?

Select **Login** on the home page and then click on **Forgot Your Password**. After answering a series of security questions, your password will be reset and sent to the email address you used when you originally registered.

Access to Covered Dependent Information

Due to privacy laws, online access to your covered dependents' information varies based on their age:

 **Up to Age 18:** Dependents' healthcare information is available only to the covered employee.

 **Age 18 and Over:** To view their claims and eligibility, dependents must register.

Note: The Health Insurance Portability and Accountability Act (HIPAA) regulates privacy for health insurance plans; access requirements may be modified from time to time based on legal requirements.

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